

PRIVACY POLICY:

We respect your privacy and are committed to protecting your personal information. This privacy policy outlines the types of personal information we receive and collect when you use our website, as well as some of the steps we take to safeguard your information. We hope this will help you make an informed decision about personal information with us.

How We Use Your Information: We use your personal information to provide the services you have requested. Booking appointments, confirming appointments, marketing, etc.

Third parties: We may contract with companies or persons to provide certain services including text marketing, credit card processing, scheduling software, shipping, data analysis and management, promotional services, etc.

We do not share your personal information with third parties for those third parties' direct marketing purposes; We do not sell, rent, or share text message opt-in information. We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect.

Changes to This Privacy Policy: We may update this privacy policy from time to time. We encourage you to periodically review this privacy policy to stay informed about how we are protecting your information. Contact Brio Hair Company for any questions or concerns regarding this policy.

RETURN POLICY:

At Brio Hair Company, your satisfaction is at the forefront of our mission. If our product recommendation does not meet your expectations, we're here to help. We proudly offer a 30-day return policy for store credit. Just return the product within 30 days of purchase, and we will issue you a store credit, which you can apply towards your next purchase or salon service. Please note some exclusions may apply. For further information, please reach out to a salon coordinator.

CANCELLATION / NO - SHOW POLICY:

We kindly ask for 24 hours notice for any cancellations or rescheduling of appointments. Appointments canceled within 24 hours will be charged 50% of the scheduled services. No-Shows will be charged 100% of the services booked. Text, E-mail, and/or Call reminders are sent out up to 3 days before your appointment.

